

To: Clients of Brugmansia Counseling Group PLLC

March 16, 2020

Re: COVID-19/Coronavirus

For Immediate Release

Dear Clients of Brugmansia Counseling Group PLLC:

Due to the ongoing public health situation, Brugmansia Counseling is now moving to telehealth (video) sessions only until further notice. Our physical office is now closed and in-person sessions are cancelled. Clients may continue to have telehealth sessions with their counselors, and new appointment requests will all be converted to telehealth sessions.

What this means for you:

All sessions, beginning Thursday, March 17th are now a telehealth session. Using telehealth during this time is beneficial to continue the country's efforts in attempting to slow the spread and impact of COVID-19.

1. Contact your clinician through email, or by calling our office (248) 987-7996 to ask any questions you may have regarding telehealth. (Please note we are experiencing high call volumes. If you leave a message we will return your call as soon as possible.)
2. A Telehealth Informed Consent form needs to be e-signed by you and on file with us. Telehealth sessions cannot occur before this is signed.
3. If you already have an in-person appointment scheduled, it will be converted to a telehealth (video) session.
4. Clients are encouraged to call their insurance company to verify telehealth is covered by your plan. If it is not, please speak with your counselor about a temporary sliding scale fee, if needed.

We at Brugmansia Counseling greatly appreciate your patience while we adjust to circumstances outside of our control. While we strive to continue delivery of exceptional and outstanding counseling during this time, we are also taking the greatest precautions to protect our clients, counselors, and administrative staff.